







# DON'T MISS YOUR OPPORTUNITY TO STUDY WITH THE TRAVEL TRAINING SPECIALIST!!!

- AFTA is the Australian Federation of Travel Agents, the travel industry's national body, and is thus recognised worldwide.
- This college is the winner of the Best Travel Training Institution in Australia, as awarded at the National Travel Industry Awards for Excellence over three years: 2004, 2005 and 2006 – then inducted in to the Travel Industry Hall of Fame in 2006.
- Only 24 weeks of full-time study (3-4 days per week) to gain the Certificate III in Tourism (Retail Travel Sales): SIT30207, or
- 48 weeks of full time study (3-4 days per week) to gain the Diploma of Tourism: SIT50107 (holiday break included).
- All textbooks and learning materials are provided (at additional cost\*). You will be taught by experienced
   Australian travel lecturers
- You will study with the same class of students (with many Australians) and usually with the same teacher for the entire course.
- Fully "live" Galileo Computer Reservations System (CRS) training this is used to make airline
- Upon successful completion of your chosen course, you will receive the Certificate III in Tourism (Retail Travel Sales) or Diploma of Tourism, Galileo CRS and Crosscheck Travel certificates, together with any industry professional development certificates gained throughout the course.
- Industry specialist guest speakers attend the college during your studies.
- Work Placement Program operates for one day per week over a 10-week period within your certificate studies, placed for you by the College, and covered by college workers compensation insurance.

  Diploma students may attend work experience as a split five days plus five days (longer placement may be possible subject to availability).
- Our students have won various awards for excellence over the years, including the 2009 & 2003 winner of Galileo Agent of the Future (Australia & New Zealand), 2008 NSW Tourism Ministers Award for Student Achievement & 2004 National Travel Industry Award for Student of the Year.



# **Certificate III in Tourism**

[CRICOS 067571M]

## Full-time course commences:

- 05 July 2010, 31 January 2011 and 04 July 2011
- Cost \$5,950.00 (international student price). \*Plus mandatory textbook/materials fee of \$715.00, inclusive of GST

# Diploma of Tourism

(CRICOS 070955B)

#### Full-time course commences:

- 05 July 2010, 31 January 2011 and 04 July 2011
- Cost \$11,900.00 (international student price). \*Plus mandatory textbook/materials fee of \$1,100.00, inclusive of GST
- Other costs: Application fee of \$250, plus mandatory OSHC.
- Minimum English requirement is 5.5 IELTS/ Upper Intermediate (or equivalent).
- A Pre-Arrival English Test (PAT) is available on our website if required.

## FOR FURTHER INFORMATION

The AFTA Travel & Tourism College NSW 100 Ebley Street, Bondi Junction, NSW

Phone: 02 9387 4230 Fax: 02 9388 9626

E: info@nswcollege.afta.edu.au
W: www.nswcollege.afta.edu.au



Australian Pacific Travel and Tourism Pty Ltd (ACN: 132 743 812) trading as

AFTA Travel & Tourism College NSW

CRICOS Provider: 93077K RTO Provider: 91505

# **CERTIFICATE III in TOURISM** (RETAIL TRAVEL SALES): SIT30207

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Competency	Description
SITTIND001A	Develop & Update Tourism Industry Knowledge
SITTTSL001A	Operate an Online Information System
SITTTSL002A	Access & Interpret Product Information
SITTTSL004A	Source & Provide Australian Destination Information & Advice
SITTTSL005A	Sell Tourism Products & Services
SITTTSL006A	Prepare Quotations
SITTTSL008A	Book & Co-ordinate Supplier Services
SITTTSL009A	Process Travel-related Documentation
SITTTSL010A	Control Reservations or Operations using a Computer System
SITTTSL012A*	Construct Domestic Airfares*
SITTTSL016A*	Administer the Billing & Settlement Plan *
SITXCOM001A	Work with Colleagues & Customers
SITXCOM002A	Work in a Socially Diverse Environment
SITXCOM003A	Deal with Conflict Situation
SITXCOM004A	Communicate on the Telephone
SITXCOM005A	Make Presentations
SITXOHS001A	Follow Health, Safety & Security Procedures
SITXADM001A	Perform Office Procedures
BSBCMN205A	Use Business Technology
BSBCMN306A	Produce Business Documents
SITXFIN001A	Process Financial Transactions
International S	pecialisation
SITTSL013A	Construct Normal International Airfares
SITTSL014A	Construct Promotional International Airfares
SITTSL003A	Source & Provide International Destination Information & Advice
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## \* Subject to availability

Note: only 22 units of competency are required to complete this qualification. However we may include additional units of competency in the qualification where it is deemed as relevant.

### For further information

To find out more about these courses, please visit our website at www.nswcollege.afta.edu.au



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# DIDLOMA OF TOURISM: SITSO107

DIPLOMA of TOURISM: SIT50107	
Competency	Description
SITXCOM001A	Work with Colleagues & Customers
SITXCOM002A	Work in a Socially Diverse Environment
SITXCOM003A	Deal with Conflict Situation
SITXFIN003A	Interpret Financial Information
SITXFIN004A	Manage Finances Within a Budget
SITXFIN005A	Prepare and Monitor Budgets
SITXMGT006A	Establish and Conduct Business Relationships
SITXHRM005A	Lead and Manage People
SITXGLC001A	Develop and Update Legal Knowledge required for Business Compliance
SITXOHS004A	Implement & Monitor Workplace Health, Safety & Security Practices
SITTIND001A	Develop and Update Tourism Industry Knowledge
SITXADM003A	Write Business Documents
SITXCCS003A	Manage Quality Customer Service
SITTTSL001A	Operate an Online Information System
SITTTSL002A	Access & Interpret Product Information
SITTTSL003A	Source & Provide International Destination Information & Advice
SITTTSL004A	Source & Provide Australian Destination Information & Advice
SITTTSL005A	Sell Tourism Products & Services
SITTTSL006A	Prepare Quotations
SITTTSL008A	Book & Co-ordinate Supplier Services
SITTTSL009A	Process Travel-related Documentation
SITTTSL010A	Control Reservations or Operations using a Computer System
SITTTSL012A*	Construct Domestic Airfares *
SITTTSL013A	Construct Normal International Airfares
SITTTSL014A	Construct Promotional International Airfares
SITTTSL016A*	Administer the Billing & Settlement Plan *
SITXCOM005A	Make Presentations
SITXCOM004A	Communicate on the Telephone
SITXOHS001A	Follow Health, Safety and Security Procedures
SITXHRM002A	Recruit, Select and Induct Staff
SITXHRM006A	Monitor Staff Performance
SITXHRM007A	Manage Workplace Diversity
SITXMGT004A	Develop and Implement Business Plan
Operations Spe	ecialisation
SITXHRM001A SITXMGT001A SITXMGT002A SITXOHS003A	Coach Others in Job Skills Monitor Work Operations Develop and Implement Operational Plans Identify Hazards, and Assess and Control Safety Risks

## \* Subject to availability

Note: only 33 units of competency are required to complete this qualification. However we may include additional unit/s of competency in the qualification where it is deemed as relevant.